

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 29th day of August 2019

C.G.No:148/2019-20/Vijayawada Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

V. Sridhar,
Backside of Sri Venkateswara Temple,
Nuzvid Road,
Bopparapadu,
Hanuman Junction,
Krishna –Dist.

Complainant

AND

1. Assistant Executive Engineer/O/Hanuman Junction
2. Deputy Executive Engineer/O/ Hanuman Junction
3. Executive Engineer/O/Gudiwada

Respondents

ORDER

1. V. Sridhar resident of Nuzvid Road, Hanuman Junction presented a complaint stating that there are 3 domestic services bearing No's 4929, 4930 and 5966. They are residing in the above said service connections since 2007 onwards. From the last 6 years the street has developed and almost all the residents are having Air Conditioners due to which there are frequent interruptions in the power and hence low voltage problem. In spite of repeated complaints the low voltage problem was not resolved. Hence requested to resolve the long pending grievance.
2. Respondents No. 1 and 2 filed joint written submission wherein they have submitted that Respondent No.1 has attended the complaint and identified the problem as LT line jumpers are damaged. The damaged jumpers are rectified immediately. The process of rectification was also shown to the complainant and the low voltage problem is resolved in

DESPATCHED
DATE 30/8

C.G.No:148/2019-20/Vijayawada Circle

